

## Terms of Business

Materials will only be sold to trade on production of proof of current insurance and proof of a valid storage licence

Materials will only be supplied up to the maximum permissible weight for the proven storage limit

In the event of a shortage of an item/s we will contact you to see if you would prefer a substitution or a credit on that particular item.

All goods remain the property of Highlight Pyrotechnics Limited until they are paid for in full

No consequential losses arising from the use or non-supply of any of our products will be accepted

Any shortages or damaged goods must be notified to our head office, in writing, within 5 working days of the delivery/collection

All prices are exclusive of VAT and delivery costs at the current rate

We endeavour to ensure all our fireworks function as specified however we will only accept claims for faulty goods that are returned to our office for inspection

All product problems should be reported to Highlight as soon as possible to ensure appropriate action can be taken to identify the problem

All orders placed are legally binding

Highlight will honour any price where a minimum 25% deposit is paid at the point of order

Where an order is placed and no deposit paid, the purchase price will be the current published catalogue price at the day of delivery or collection

## Transport

Highlight has reliable carriers to certain parts of the country and where this is not the case we have in-house ADR drivers who can deliver to you

We make no profit on our delivery charges but a charge will be made for this service

Wherever possible, we will make multi-customer drops to keep individual delivery costs down; in these circumstances the charges will be split proportionally by the gross weight of delivery

Please contact us for indicative costs for specific delivery requirements

Free delivery is offered for order values greater than £3500+vat, taken as a single consignment, subject to a delivery date being agreed in advance

Delivery prices may vary depending on size of order and location but we will provide you with an accurate delivery price prior to delivery

We cannot guarantee times of delivery but will endeavour to work with you to ascertain as accurate a delivery time as possible

In the event of a failed delivery because the client is not available at the agreed time an additional delivery charge will be made

In the event of collection it is the responsibility of the client to ensure the driver and vehicle comply with all relevant and current Carriage Regulations

Highlight reserves the right to refuse loading of any load if they believe these regulations may be contravened and will accept no liability for any additional cost incurred by the client

All confirmed orders include the consignment NEQ for which the client is wholly liable upon collection or delivery

## Discounts

Free delivery is offered for order values greater than £3500+vat, taken as a single consignment, subject to a delivery date being agreed in advance

A cashback scheme will operate on all orders placed between 1st January and 31st December 2010 subject to the conditions listed below

Cashback returns are for: £4000 - 2%, £7500 - 4%, £10000 - 6%, £15000 - 8%, £20000 - 10%, £25000 - 12%, £30000+ - 13%

Cashback conditions: only orders paid for in full and on time will be applied to the scheme and will be collated up to 31st December 2010

promotional cashback spend includes any 2010 products at net value but excludes purchases on special offers, clearance lines and transport costs

all spend figures are excluding VAT

all payments will be made by Highlight by BACS transfer between 24th and 31st January 2011

## Qualifications

Highlight reserve the right to alter any price or design without prior notice

The information provided in this catalogue was correct at time of issue, subject to that provided by the manufacturer

Any product alterations will always be made to the electronic catalogue immediately and will be reflected in any subsequent paper copy issues

Although we try our best to avoid any technical errors in the information supplied, Highlight cannot be held responsible for any such mistakes

## Ordering

Orders may be placed by email, mail, phone or fax, ideally using the Highlight order form

The HPLID product reference must be quoted for all ordered items

An order is only accepted by Highlight after product availability has been confirmed against your order and notified to you

Confirmed orders that are subsequently cancelled by the client will be subject to a cancellation fee of 15% order value

**Phone:** 0845 83 81 884

**Fax:** 0844 372 2994

**Email:** [wholesale@highlightpyro.co.uk](mailto:wholesale@highlightpyro.co.uk)

## Payment

Payment may be made by Credit/Debit card, Cheque or Cash (up to £7500)

All cheques will be subject to a TRANSAX™ validation before goods are released

Credit card payments will incur an additional 2.5% fee for clearing

